

GREECE

# Adult Education in Greece: Quality Assurance and Evaluation



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# Responsible Bodies Influencing or Overseeing Adult Political Education

**Ministry of  
Education**



**Central Council of Vocational  
Education and Training.**

## Quality assessment

**National Organisation for  
the Certification of  
Qualifications and  
Vocational Guidance**

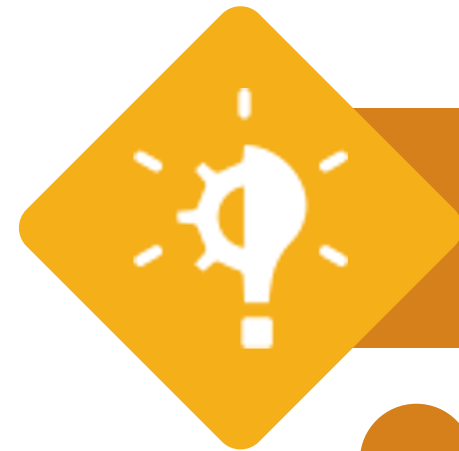
**(EOPPEP)**



**General Secretariat for  
Vocational Education and  
Training, Lifelong Learning  
and Youth**

# Adult Education

## Public And Private Entities



### Public Entities

- Second Chance Schools
- Public Vocation Training Centers (DIEK)
- Public Lifelong Learning Centers



### Private Entities

- Lifelong Learning Centers
- Private Vocation Training Centers (IIEK)
- Colleges

# Quality Assessment System of Adult Education Institutions

A system of quality assessment is foreseen for the Public Vocation Training Centers, regulated by the General Secretariat for Vocational Education and Training, Lifelong Learning and Youth and approved by the Ministry of Education.

# Quality Assessment System of Adult Education Institutions

criteria and indicators

1

Leadership

Organization

Planning

2

Provision of  
Vocational  
Training  
Services

Degree of  
satisfaction  
of the  
trainees

3

Innovation  
Extroversion

Results

4

Infrastructure  
- Equipment -  
Resources

5

Outputs and  
related quality  
indicators

6

Absorption  
from the  
labor  
market

# Operating Rules of Educational Institutions

The accreditation of the private providers of adult non formal education is mandatory. For the granting of a Lifelong Learning Center license, an application is submitted, which includes the entity's supporting documents .

An inspection follows that the specifications & requirements of the law are fulfilled in relation to:

Building

Educational equipment Requirements

Digital technology infrastructure and Personnel.



# Professional/Qualification Standard for Adult Education Trainers



In Greece there is an Educational Proficiency Certification System for Trainers of non-formal Adult Education and an established Registry of certified non-formal Adult Education trainers. The responsible body is the National Organisation for the Certification of Qualifications and Vocational Guidance (EOPPEP).

# Assessment tools

## Additional eligibility criteria ranking the providers in four (4) levels:

- Annual Turnover
- Employment of a minimum executive staff (annual work units)
- ISO Certifications and Evaluation in each vocational training program in which they participate.
- Registration in the official registry following the Licensing system



# Assessment Provision



- **Target setting at the level of quality indicators**
- **Self-evaluation or internal evaluation**
- **Development of improvement plans**
- **On-site External evaluation**
- **Publication of results**

# Evaluation

- Questionnaire
- External self-assessment, that is, assigned to a competent consulting company
- Internal self-assessment
- Quality assessment.





# Evaluation indicators

**The percentage of unemployed who found a job or created their own business.**

**The percentage of trainees or the % of employers, who have evaluated the respective program positively.**

**The % of the trainees who have completed the program and have been certified.**



# Financing

The Greek government, through the responsible public bodies (Ministries, Regions, Greek Public Employment Service) announces specific calls for the implementation of subsidized adult training programmes.

The calls are in national or regional level and are funded by the NSRF – National Strategic Reference Framework (mainly Operational Programme “Human Resources Development, Education and Lifelong Learning”), the ESF – European Social Fund and the Greece 2.0 National Recovery and Resilience Plan.

The support/ funding is usually in the form of vouchers and it targets different categories of adult education and training (unemployed, employees, employers).



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**Thank you for  
your attention!**

**SPIRIDONOS ILIANA**



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